

# 2024/25 General Application FAQs

## What does it mean when I have been allocated to an organisation?

Your application has been matched and given to an organisation that is hiring an intern for one of your workstream and location selections. Your visa sponsorship requirements are also taken into account. The organisation will be able to view your contact details, CV, and cover letter for only the matched workstream.

## When will I know which organisations I have been allocated to?

You will begin to hear from organisations between the 11th November - 29th November. If you don't hear from them directly by the 29th November, kindly email [general@10000blackinterns.com](mailto:general@10000blackinterns.com) with the organisation name and workstream you have not heard from.

## Can I change my allocation?

The allocations are done through an algorithm that finds the closest match to your interest and locations. You cannot change or select specific organisations to be allocated to. However, if you have previously interned or worked for an organisation that you have been allocated to, please inform the organisation first so that they can make a decision on whether they wish to consider you for the internship.

## I have received an email from an organisation but I'm not sure if it is legitimate. Can you please confirm?

We are currently in active recruitment which means that organisations have begun to make contact with candidates about the role and the interview process.

We can confirm that emails sent via Pinpoint, featuring the Pinpoint logo, are legitimate emails from participating organisations. Pinpoint is the platform organisations use to manage their recruitment process, so you can trust communications from this source. Emails typically look like the example on the right.

If you have any further concerns or questions about the email you received, please don't hesitate to contact us via [general@10000blackinterns.com](mailto:general@10000blackinterns.com) and we'll be happy to assist you further.



### Sample Email

Hi [Your Name],

This is a sample email to show what an email from a company would look like.

The email can include additional steps for their application process, and deadlines to respond to them.

Thanks,  
[Company Name]

If you have any questions or would like to give us some feedback, you can reply to this email and it will go to the hiring team responsible for this role.

### When will my internship begin?

Internships will commence in summer 2025 and will last a minimum of six weeks. Please note that this opportunity is specifically designed as an internship programme, with hiring organisations carefully planning and allocating resources to facilitate this.

### What do you mean by 'workstreams'?

A workstream is the specific department / line of work that the role is in which differs from the sector. For example, you could work in the HR department for a Bank – the workstream is HR.

### Can I send an updated CV?

You cannot edit your CV that was submitted in your application. However, once organisations begin to reach out to you regarding the roles that you have been allocated to you can share your updated CV.

### How will an organisation consider my reasonable adjustments?

If you have disclosed a disability or reasonable adjustment request in your application, organisations will be able to see this information on your application profile, and will reach out to you to discuss how they can support your needs in the recruitment process.

### What kind of career support can I expect from you during the programme?

We offer training to support candidates at each stage of the recruitment process which includes pre-application, pre-interview and pre-internship training.

- Pre-Application training that involves CV & Cover Letter Workshops, sector deep dives and introductions to our partners. The link to the playlist is [here](#).
- Pre-Interview training shares tips and tricks to help candidates present their best self during an interview. The link to the playlist is [here](#).

We also have a free [hub](#) to support psychometric testing.

### What kind of support can I expect in regards to mental health during the programme?

We recognise how much courage and effort it can take to pursue opportunities, especially when facing challenging experiences. We're here to support you, and we want to support you as much as we possibly can.

Please kindly find the support we offer as an organisation:

- OK+ is a daily check in tool that allows you to monitor your mental health in real-time and proactively address issues. You can sign up for OK+ here: [www.okpositive.org](http://www.okpositive.org) – once you've signed up, you can let us know via this [Typeform](#) so that we can get you added to our group.
- Mindful Mondays - we have a [playlist](#) of all the exercises that were explored in the webinars.

Resource-specific organisations:

- **Black Minds Matter** offers free therapy and mental health services.
- **Turn2Us** provides financial support to check what benefits you might be able to claim and what grants you might be able to apply for.

### **Can I get feedback on my application if I am not selected?**

Due to the high volume of applications received, detailed feedback is not guaranteed for every applicant. However, you can request feedback from your hiring managers as organisations may provide general feedback at their discretion.

Kindly note that many organisations only provide feedback to applicants who have been reviewed at an interview or assessment.

**For any additional questions, please contact [general@10000blackinterns.com](mailto:general@10000blackinterns.com)**

